GOVERNMENT EMPLOYEE IN THE EYE OF AN INDIVIDUAL

by:
Maricel P. Balatbat
Administrative Assistant III, Luakan National High School

“First impression lasts”.

Sometimes, due to an overwhelming paper works, we forget to smile to our clients which left a bad impression to them. This impression brings negative connotations to all public employees with no exemption. As government employees, we are bound to serve the public with honesty. But how do we keep our temper amidst of the pressure in our work?

As a government employee, we know our mandate as a public servant. Republic Act 6713 also known as the Code of Conduct for Ethical Standards for Public Officials and Employees provides us guidelines on how to act righteously as public servant. This will remind us to be patient and keep our temper.

In reference with www.csc.gov.ph, Section 4 of RA 6713 provides an overview to ethical standards that a government employee must abide. It gives the norms of conduct of public officials and employees. It should be used to evaluate our actions to avoid conflict with the public.

This Act will provide comprehensive guidelines to make our work more appreciative. This will also reminds us, that we serve the public and we should give our most accommodating time to help them deal their issues.

However, Downe et.al. (2016) stated that the actions of leaders are important in promoting good conduct and fostering an ethical culture. The personal moral credibility of leaders can be very important in enhancing the effectiveness of formal ethics regulation.
Thus, Leader’s reinforcement of this act must be strictly monitored to avoid a wrong impression that would last a lifetime.

Fernandez (2008) revealed in his study entitled “Examining the Effects of Leadership Behavior on Employee Perceptions of Performance and Job Satisfaction”, leadership behavior are positively related to perceptions of performance, while relations-oriented and development-oriented behavior are positively related to job satisfaction. Leadership behavior matters in producing a motivated and law abiding employees.

So, the next time we are loaded with bulk of paper works and have to accommodate the public, always bear in mind RA 6713 to avoid wrong impressions about us.

References:

