QUALITIES OF A 21st CENTURY GOVERNMENT EMPLOYEE
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In the emergence of the 21st century, there are accompanying paradigm shifts, especially in the field of education and business offices. However, you still need the qualities of employees that you use in the past few years, like intelligence, focus, knowledge, initiative, loyalty, the ability to communicate and optimism, for the simple reason that the world is changing every day. Although resistance to change continues to be alive and well in many organizations.

First and foremost, majority of the government employees in our country at present are coming from the millennial group, but there are also the baby boomers who are about to retire, and understandably are not technology competent. They are considered the Digital Immigrant, which means that they are just coping with the technology at present. The knowledge and expertise in technology should be an important quality of a present government employee, since there is an information overload in every government office.

Whether an employee is working for years, or they are just considering applying for a government position, it is never too late to have an inventory of your skills. There is always room for improvement, and even making small mistakes can have a big impact on the job and in working with other employee

A good employee of the government, in and outside the work environment, is asking questions and listening, rather than knowing the answers and telling people what to do. He/she also fosters innovation which means courageously taking risks and not abandoning colleagues who responsibly fail. Another quality of a 21st century employee is influencing others of good works, more than relying on positional authority to get things done. He or she
must invest on change, if he/she has some changes in mind, he/she will take the risk. The employee of the 21st century must have the knowledge to facilitate and mediate. To develop talent once in the door, we need to move from personnel systems that are position-based in Systems that are more person-based. Another important thing is, he/she must possess leadership skills. Being a great leader means being able to bring out the best in others. Every good leader knows how to effectively motivate people, bring out their best skills, and have them contribute as a team. A very important skill for a 21st employee is he/she must be able to negotiate with others, whether to a fellow employee, the public, or for business to business transactions. Being able to negotiate effectively is a skill that takes practice, but can be learned in time.

Whichever time you are an employee, it is never out of style to be respectful to others, even if many believe it is something we are losing in our society being courteous to others will help you gain respect in return. It also makes for a more peaceful and satisfying work environment for employees, as well as anyone in the public that might need your help or service.

Reference:
Kay Jason KSA Doctor.com